### **CHANGE ORDERS**

#### Lesson Plan - October 18, 2021

At the end of the Change Orders lesson, the client and targeted users will be able to use all the necessary functionalities to manage change orders in maestro\*.

## **Unit CHANOI - Preliminary Analysis and Configuration**

Date: Time: Trainer:

Objective	Content	Conduct	Time	Learning Equipment	Targeted Audience
The objective of this lesson is to clarify the needs and requirements to manage change orders in maestro*, as well as perform the basic configurations related to the latter.  PREREQUISITES  General Ledger; Projects; Security; Lump Sum Billing; Cost Plus Invoicing; Progress Billing.  OPTIONAL PREREQUISITES  Document Management;	<ul> <li>Analysis</li> <li>Configurations (Projects module):</li> <li>Change Orders.</li> </ul>	Discussion on the current and future process of change order management (strengths and weaknesses); Discussion on the types of transactions that can be entered in maestro* (specific cases); Set up of the required configurations for the implementation; Decision-making.  HOMEWORK  Reflect on the discussions.	30 min.	Training document CHAN01 Concept - Project Issues and Change Orders  Training document CHAN01  Concept - Project Issues and Change Orders	Pilot
<ul> <li>Contact Management;</li> </ul>					

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<sup>&</sup>lt;sup>1</sup>This training document is under development.

Objective	Content	Conduct	Time	Learning Equipment	Targeted Audience
Order Management;					
Subcontracts;					
• Catalogue;					
Issue Management.					

# **Unit CHAN02 - Configurations - Change Orders**

Objective	Content	Conduct	Time	Learning Equipment	Targeted Audience
By the end of this lesson, the client and designated users will be able to define and configure the parameters necessary to manage change orders in maestro*.	<ul> <li>Approval Codes Table;</li> <li>Approval Workflow;</li> <li>Resource Management.</li> </ul>	Review of previous concepts and validation of completed tasks as homework;  Explanation and completion of the windows, in maestro*, linked to the accounts payable, according to the client's needs and the software's requirements, to automate data entry;  HOMEWORK  Finalize data entry.	30 min.	Training document CHAN02 I	Pilot

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# **Unit CHAN03 - Operations - Change Orders**

Objective	Content	Conduct	Time	Learning Equipment	Targeted Audience
By the end of this lesson, the client and designated users will be able to perform operations linked to change orders in maestro*.	Change Order Management	<ul> <li>Review of previous concepts and validation of completed tasks as homework;</li> <li>Explanation and completion of the change order management windows in maestro*, according to the client's needs and software requirements to automate data entry;</li> <li>Demonstration of available transfers;</li> <li>Streamlined Activity Management;</li> <li>Material List;</li> <li>Configuration window.</li> </ul> HOMEWORK <ul> <li>Practice entering transactions;</li> <li>Test the approval workflow, if needed.</li> </ul>	2h	Training document CHAN03 <sup>†</sup>	Pilot and/or Super Users

<sup>&</sup>lt;sup>1</sup>This training document is under development.

# **Unit CHAN04 - Operational Training on Change Orders**

#### **Optional Session - Training of the Client's Employees with the Implementation Specialist**

Objective	Content	Conduct	Time	Learning Equipment	Targeted Audience
At the end of this lesson, the client and designated users will be able to perform the operations linked to change orders in maestro*.	Change Order Management.	<ul> <li>Review of previous concepts and validation of completed tasks as homework;</li> <li>Explanation and completion of the change order management windows in maestro*, according to the client's needs and software requirements to automate data entry;</li> <li>Demonstration of available transfers;</li> <li>Streamlined Activity Management;</li> <li>Material List;</li> <li>Configuration window.</li> </ul> HOMEWORK <ul> <li>Practice entering transactions;</li> <li>Test the approval workflow, if needed.</li> </ul>	2h	Training document     - CHAN03	Pilot Super Users Users

<sup>&</sup>lt;sup>1</sup>This training document is under development.

# Unit CHAN05 - Analysis and Inquiry

Date: Time: Trainer:

Objective	Content	Conduct	Time	Learning Equipment	Targeted Audience
By the end of this lesson, the client and identified users will be able to use maestro*'s analysis and report tools to find the information they need to manage change orders.	<ul> <li>Project Inquiry;</li> <li>Change Order Inquiry;</li> <li>Order Inquiry;</li> <li>Change Order List;</li> <li>Change Order Report.</li> </ul>	<ul> <li>Review of previous concepts and validation of completed tasks as homework;</li> <li>Validation of reports and inquiries.</li> </ul>	15 min.	Training document     CHAN05	Pilot Super Users Users
		Validate data entered in maestro*.			

### **Unit CHAN06 - Form Validation**

Objective	Content	Conduct	Time	Learning Equipment	Targeted Audience
By the end of this lesson the client will be able to use the standard maestro* forms defined to meet their needs.	<ul> <li>Original Contract;</li> <li>Change Orders;</li> <li>Work Progress.</li> </ul>	Review of previous concepts and validation of completed tasks as homework; Adjustment of standard maestro* forms.  HOMEWORK  Validate the accuracy of the	To be Determined	Training document CHAN06 <sup>2</sup>	Pilot

<sup>&</sup>lt;sup>1</sup>This training document is under development.

<sup>&</sup>lt;sup>2</sup>This training document is under development.

Objective	Content	Conduct	Time	Learning Equipment	Targeted Audience
		forms.			

## **Unit CHAN07 - Tests and Validation**

Date: Time: Trainer:

Objective	Content	Conduct	Time	Learning Equipment	Targeted Audience
By the end of this lesson, the client and designated users will have carried out the tests and verifications to validate the configurations made beforehand, and will be able to attest to the adequacy of these configurations with the established processes.	<ul> <li>Validation of the process;</li> <li>Validation of committed costs;</li> <li>Validation of accounting entries;</li> <li>AP List.</li> </ul>	<ul> <li>Review of previous concepts and validation of completed tasks as homework;</li> <li>Test Assistance;</li> <li>Transaction validations;</li> <li>Validation of reports and inquiry;</li> <li>Review of configurations, if needed;</li> <li>Review of the processes, if needed.</li> </ul> HOMEWORK <ul> <li>Complete Integrated Tests.</li> </ul>	45 min.		Pilot Users

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## **Unit CHAN08 - Conclusion**

Date: Time: Trainer:

Objective	Content	Conduct	Time	Learning Equipment	Targeted Audience
By the end of this lesson, the client will have shown the necessary knowledge and skills to manage change orders in maestro*.	<ul> <li>Validate learnings;</li> <li>Review the security settings applied to the module.</li> </ul>	<ul> <li>Preparation of the next training lessons:</li> <li>Issue Management.</li> </ul>		Acquired competencies form - CHAN <sup>I</sup>	Pilot

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